Terme e Grandi Alberghi Sirmione S.p.A.

Accessibility Statement

Accessibility statement template for websites and mobile applications for entities referred to in Article 3, paragraph 1-bis, of Law No. 4 of 9 January 2004

Terme e Grandi Alberghi Sirmione S.p.A. is committed to making its website accessible in accordance with Law No. 4 of 9 January 2004 ("Stanca Law"), published in Official Gazette No. 13 of 17 January 2004, and subsequent Legislative Decree No. 106 of 10 August 2018, which transposed Directive (EU) 2016/2102 of the European Parliament and of the Council. This accessibility statement applies to the following domains:

https://spathermalgarden.termedisirmione.com

https://spathermalgarden.voucher.termedisirmione.com

Compliance status

Partially compliant with technical standard UNI CEI EN 301549:2022

Technical specifications used as reference: WCAG 2.1

This website is partially compliant with the requirements of Annex A to UNI CEI EN 301549:2022 due to the instances of non-compliance listed below and described in greater detail in the assessment report held by the service provider.

Non-accessible content

Some content is not accessible due to partial or incomplete compliance with Law No. 4 of 9 January 2004 and Annex A to UNI CEI EN 301549:2022.

- C.9.1.1.1 - Non-text Content - *WCAG 1.1.1 Level A*

  Some non-text content presented to users does not have an equivalent text alternative serving the same purpose;

- C.9.1.3.1 - Info and Relationships - *WCAG 1.3.1 Level A*

  In some cases, information, structure or relationships conveyed through presentation cannot be programmatically determined or are not available in text;

- C.9.1.3.5 - Identify Input Purpose - *WCAG 1.3.5 Level AA*

  The purpose of certain input fields collecting user information cannot be programmatically determined;

- C.9.1.4.3 - Contrast (Minimum) - *WCAG 1.4.3 Level AA*

  In some cases, the visual presentation of text and images of text has a contrast ratio below 4.5:1, except where regulations provide otherwise;

- C.9.1.4.11 - Non-text Contrast - *WCAG 1.4.11 Level AA*

  In some cases, visual presentation has a contrast ratio below 3:1 against adjacent colours;

- C.9.2.1.1 - Keyboard - *WCAG 2.1.1 Level A*

  Some interface elements cannot be operated using a keyboard or require specific timing for keystrokes;

- C.9.2.1.2 - No Keyboard Trap - *WCAG 2.1.2 Level A*

Some components receiving keyboard focus do not allow consistent keyboard operation when entering or leaving the component;

- C.9.2.4.1 - Bypass Blocks - *WCAG 2.4.1 Level A*

  No mechanism is available to bypass blocks of content repeated across multiple pages;

- C.9.2.4.4 - Link Purpose (In Context) - *WCAG 2.4.4 Level A*

  In some cases, the purpose of links cannot be determined from the link text alone or together with its context;

- C.9.2.4.5 - Multiple Ways - *WCAG 2.4.5 Level AA*

  Alternative ways to locate a page within a set of pages are missing, even when the page is not the result of, or a step in, a process;

- C.9.2.4.6 - Headings and Labels - *WCAG 2.4.6 Level AA*

  Some interface components lack headings or labels describing their topic or purpose;

- C.9.2.4.7 - Focus Visible - *WCAG 2.4.7 Level AA*

  The focus indicator is not visible when the user interface is operated by keyboard;

- C.9.3.1.2 - Language of Parts - *WCAG 3.1.2 Level AA*

  The language of passages or phrases cannot be programmatically determined, even when they are not proper names, technical terms or jargon;

- C.9.3.2.2 - On Input - *WCAG 3.2.2 Level A*

  In some cases, changing a user interface component setting causes a change of context without prior notice to the user;

- C.9.3.3.2 - Labels or Instructions - *WCAG 3.3.2 Level A*

  In some cases, labels or instructions are not provided when content requires user input;

- C.9.3.3.3 - Error Suggestion - *WCAG 3.3.3 Level AA*

  In some cases, when an input error is detected and correction suggestions are known, the item in error is not identified and/or the error is not communicated to the user;

- C.9.4.1.2 - Name, Role, Value - *WCAG 4.1.2 Level A*

  In some cases, the name or role of components cannot be programmatically determined; user-settable states, properties and values are not programmatically available, or notifications of state changes are missing;

- C.9.4.1.3 - Status Messages - *WCAG 4.1.3 Level AA*

  In some cases, status messages in markup content cannot be programmatically determined through role or properties without receiving focus;

Preparation of the accessibility statement

This statement was prepared on 07/10/2026

The information in this accessibility statement was obtained through an assessment meeting the requirements of Directive (EU) 2016/2102, carried out by an independent third party qualified under UNI 11621-3, registration number ECFPROFESSIONAL2025-000080, using objective and subjective analyses (see Article 3(1) of Commission Implementing Decision (EU) 2018/1523).

Assessment methodology: technical review and manual review

Techniques used to verify the criteria

A combination of automatic and semi-automatic validators endorsed by the W3C and listed in the W3C Evaluation Tools List was used. Assistive technologies included screen readers, voice access, keyboard navigation and talkback, including NVDA, JAWS, ChromeVox, Magnifier, Gboard, Voice Access, TalkBack, Accessibility Scanner, Switch Access, VoiceOver and Spoken Content.

A manual inspection was carried out by manipulating the DOM (Document Object Model) source code using DevTools, Web Developer toolbar, Lighthouse, PageSpeed,

WebIAM, Siteimprove, A11y, AxeCore, Silktide Inspector, AccessiWeb Scanner, AccessiWeb API with AgilityPack, AccessiWeb Webserver, zoom, high contrast, “Emulate vision deficiencies” rendering, checks of ARIA roles and attributes, markup semantics and parsing.

Tests were conducted across combinations of browsers, devices, resolutions, orientations and user agents, using a total of 117 verification techniques detailed in the assessment report held by the service provider.

Feedback and contact details

The service provider offers a feedback mechanism for reporting cases of non-compliance and requesting information and content excluded from the scope of the Directive. Reports should be emailed to area.it@termedisirmione.com

How to submit reports to AgID

If the response is unsatisfactory, or no response is received within thirty days of the notification or request, the person concerned may submit a report through the AgID website or by contacting protocollo@pec.agid.gov.itwww.agid.it

Website information

Website or mobile application publication date: 27/10/1997

Usability tests carried out: YES

Content Management System (CMS) used: Wordpress, Drupal, React

Framework used: not available

Operating system: not available

Company information

Number of employees with disabilities: 17

Number of workstations for employees with disabilities: 17

Last updated: 24/09/2026

The “Accessibility Statement Template for Websites and Mobile Applications for Entities Referred to in Article 3, paragraph 1-bis, of Law No. 4 of 9 January 2004” was prepared in accordance with Law No. 4 of 9 January 2004 (the “Stanca Law”), “Provisions to facilitate and simplify access to IT tools for users, particularly persons with disabilities”.

Source: AgID | Agency for Digital Italy

“Annex 1 to the Guidelines on the Accessibility of IT Tools”


AGID
Agenzia per
l'Italia Digitale